

# PROTECT YOUR DATA AND SAVE MONEY

## Syscon Managed Services is a total support solution for your offender management system

Your business is corrections. Our business is delivering and supporting industry-leading corrections management solutions. Take advantage of our expertise and save money by using Syscon to support your offender management system implementation. For a fraction of the cost of a full-time database administrator, Syscon Managed Services provides complete IT support to ensure the smooth operation of your agency's system.

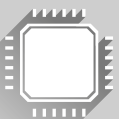
### Why Choose Syscon Managed Services?

#### Traditional, Reactive IT Service

- ✗ Break-Fix Approach
- ✗ Device Failure
- ✗ Network Failure
- ✗ Data Loss
- ✗ Viruses & Malware

#### Proactive, Managed IT Service

- ✓ Preventative Maintenance
- ✓ Lower Cost vs Internal DBA
- ✓ Network Uptime
- ✓ Data Quality & Availability
- ✓ Product Expert Support



#### Database Administration

Routine Database Maintenance  
Performance Tuning



#### Application Administration

Routine Application Maintenance  
Apply Patches & Updates  
Escalation Point for Application Issues



#### Business Continuity

Manage & Maintain Servers  
Apply OS Patches  
Hardware & Firmware Maintenance



#### Premium Support

On-demand subject matter experts  
Access to 24/7 premiere support

## Save Money with Reliable, Trusted, & Complete Managed Services from Syscon

When it comes to IT infrastructure, every agency is unique. We'll work with your IT team to find a solution that saves you money while delivering the security and reliability you depend on.

Contact Syscon Today: [info@syscon.net](mailto:info@syscon.net) | +1 888.797.2662